



# *Canterfield of Ocala*

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## *An Assisted and Independent Living Community*

### **Visitation Policy:**

Canterfield seeks to reduce the risk of Covid-19 in its community and has adopted procedures to allow for visitation for the residents with family and friends, pursuant to Florida Statute 408.823 (2)(a-d) In Person Visitation and Florida Statute 429.28 (1)(d) Resident Bill of Rights. These procedures are a general guideline and specific directions may change in accordance with local and state regulations, the changing guidance of the CDC and CMS, and the needs of the residents and staff at Canterfield.

### **Procedure:**

**Canterfield of Ocala Policy allows a resident to have visitors from 9am to 9pm as a minimum; accommodations for extension of these hours are considered upon request. There may be circumstances that may restrict Resident visitation, such as presence of infectious disease which may require isolation. In such cases, compliance with requirements from Center for Disease Control and Prevention, the Florida Department of Health, Florida Emergency management and the Agency for Healthcare Administration will be adhered to. Additional visitation policies for these circumstances must be addressed pursuant to Florida Statue 408.823. Canterfield is required to allow in-person visitation by essential caregivers in the following circumstances, unless the resident or their Healthcare Proxy (in the case of incapacity) objects:**

- End-of-life situations.
- A resident, client, or patient who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
- A resident, client, or patient is making one or more major medical decisions.
- A resident, client, or patient is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
- A resident, client, or patient needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
- A resident, client, or patient who used to talk and interact with others is seldom speaking

In accordance with this statute, Canterfield requires the following procedures for all in-person Essential Caregiver visits:

- Comply with infection control and education policies for visitors. Infection Control policy may require a visitor to wear Personal Protective Equipment including a face mask and any other recommended PPE. Canterfield will provide appropriate PPE for visitors. All visitors will be required to perform hand hygiene with soap and water or with alcohol-based hand sanitizer. Directions will be provided to visitors to properly Don and Doff PPE as necessary. Director of Wellness is responsible for Staff Adherence to Visitation Policy & Procedures.
- Submit to a Screening which may include temperature checks and/or Questionnaire of Health Status.
- Visitation hours will be from 9 a.m. to 9 p.m. Anything outside of this will be considered upon request to Executive Director. In person visitation by the Essential Caregiver is allowed for at least 2 hours daily in addition to any other visitation authorized by the Provider (i.e. hospice, home health, etc).
- Canterfield is cognizant that physical touch is an important part of healing and the psychosocial wellbeing of a resident. While recommendations for distancing may be given for the protection of the resident and visitor, the visitor is NOT prohibited from consensual physical contact with a resident.
- A resident may designate a visitor who is a friend, family member, guardian or other as an essential caregiver.
- This does not require an essential caregiver to provide necessary care to a resident and providers may not require an essential caregiver to provide such cares.
- Residents are not restricted to a number of visitors unless contraindicated by provider. During any episode of quarantine or isolation, residents may be encouraged to limit number of visitors for their personal protection.

Visitors are not required to provide proof of vaccination or immunization. Masks are no longer required of our residents, staff or visitors. Masks will only be required if we have any active COVID-19 cases. We continue to ask that if you feel ill that you refrain from visiting. We ask that visitors continue the screening questions at the front desk and remain in the apartment of the resident they signed into visit and not meander throughout the community or go into other residents apt that they have not signed into see.